

# HANNONG HEALTH PROTECTION CHART

Welcoming you is our job, making your stay unique is our goal, and satisfying you our passion. We are now strengthening health measures because protecting you better has also become our mission:

## At the reception:

Our reception staff are trained to remind people, if necessary, of barrier gestures, the importance of hand washing and the distancing measures to be observed.

We systematically disinfect the hotel reception lobby, as well as keys and documents before they are handed over to customers.

Stair handrails, as well as elevator buttons and door handles, are disinfected several times a day.

## In the bedrooms:

Our staff are trained to perform enhanced room cleaning.

This cleaning is supplemented by disinfection measures, with the use of disinfectant liquid containing 70% ethanol for surfaces (tables, chairs, switches, remote controls for TV sets, door and window handles), with fungicidal and virucidal properties for bathrooms and toilets.

The linen (sheets, pillows as well as bath towels) is washed at a temperature of 60 ° Celsius, or - for delicate linen - with hypoallergenic professional virucidal bactericidal products.

The rooms are ventilated for a minimum of 30 minutes every day. We invite departing customers to leave their bedroom windows open.

## Regarding documents and goods available to customers:

The payment terminal is systematically cleaned between two customers. We have strengthened the protocols and programs for washing dishes and cutlery.

Hydroalcoholic gel is available to customers in the various areas of the hotel.

## The hotel's restrooms:

Are cleaned and disinfected 4 times a day and reinforced monitoring of the supply of disinfectant gel and washing products is provided for your comfort and safety.

We do everything to make your stay the best it can be. We remind you that in all common areas of the hotel the use of a mask is compulsory for you and for us, to take care of you and protect us all.

Have a good stay !